If you would like to get in touch with the Customer Services Officer, you can write to:

The Customer Services Officer
Children, Schools and Families
Merton Civic Centre
London Road, Morden
SM4 5DX

Telephone: 020 8545 3086

www.merton.gov.uk
Tell us what you think we do well or could do better!

You can make a comment, compliment or a complaint to get things sorted. Help us to make things better for everyone!

Remember...

- We want to hear from you
- We will try to put things right as soon as possible
- You will not get into trouble for complaining
- We will take what you have to say seriously

... you can tell us about good things too!

What to do: To make a complaint, comment or compliment...

Contact the customer service officer:

Telephone: 020 8545 3086
Text: 07956 334950
Email: childrensservicescomplaints@merton.gov.uk

You Can Talk To:

- your social worker
- your foster carer
- your reviewing officer
- an advocate

To get more help you can talk to:

Reconstruct Advocacy Service
Telephone: 0800 389 1571
Email: yourvoice@reconstruct.co.uk
Log on: www.reconstruct.co.uk

Childline
Phone: 0800 11 11
Website: www.childline.org.uk